

This is a public comment for the wright Petition  
(cc Docket # 96-128)

Received & Inspected

Dear chair man Julius Genachowski, <sup>July 30 2012</sup>

I am writing in regard of the cost of <sup>FCC Mail Room</sup> the phone calls for prisoners to reach are loved ones. The cost of a 20 min phone call is \$3.60 my family cannot afford this both my parents are living on the state because of Age and disability's. With the economic crisis going on they don't even have \$50.00 left over ~~to~~ after paying bills. How are they to pay for calls? I think more impor I only make 42¢ an hour and to become a productive member of my family I should be able to pay for my own calls, as it is I have to work nine hour to pay for one 20 min call. at 18¢ a min. There is ~~no~~ <sup>NO</sup> way that I can even put money on the phone. Are conection to are family is so very importare to are release into society to become a productive member of that community that we are released to. When we come into prison we start to learn, are at least I did, that my family deserves a better person and they are the most importare thing in my life. I don't know if this will help but I hope something can reconnect the missing link in my family. State of Washington

Jeremy Paschich 894725

146-106-0  
Stafford Creek Correction Center  
191 Constantine Way  
Aberdeen, WA, 98520

Jeremy Paschich  
894725

7-21-12

Jeremy Paschich

Received & Inspected

JUL 30 2012

FCC Mail Room

DEAR CHAIRMAN Julius Genachowski

I AM Writing for A Brief Notation Concerning THE High Cost Of our PHONE Calls  
IN THIS PARTICULAR STATE - IN THE DEPARTMENT OF CORRECTIONS...

SIR, WE ARE FORCED TO PAY OVER FIVE DOLLARS TO COMMUNICATE WITH OUR FAMILY AND  
LOVE ONES - THUS CAUSING US plenty OF stress, depression due to THE RECESSION  
THINGS ARE ONLY Getting worst And we ARE losing OUR SENSE OF Family, Communication,  
AND REHABILITATION - FOR THE LACK OF COMMUNICATION breeds SEPARATION - And you  
AND I BOTH KNOW THAT ONCE THE LINE OF COMMUNICATION IS DESTROYED THE BUILDING  
OR REPAIRING OF ANY FAMILY OR COMMUNITY BECOMES IMPOSSIBLE... COMMUNICATION IS  
KEY - And THIS THEY UNDERSTAND, THATS EXACTLY WHY THEY ARE MAKING IT HARDER, HARDER  
FOR US. THIS SYSTEMATIC OPPRESSION NOT ONLY AFFECT US AS PRISONERS, BUT  
OUR FAMILYS (FAMILIES) AS WELL... EXPLOITATION HAS NEVER BEEN EQUALITY OR DEMOCRACY  
AND IS A DISEASE THAT MUST BE STOPPED BEFORE <sup>THE</sup> FABRIC, FIBER OF OUR DEMOCRACY  
IS FURTHER QUESTIONED - SIR, I WOULD TRULY APPRECIATE your time, ENERGY IN BRINGING  
OUR CRIES, MEANS TO THE FOREFRONT OF THE PEOPLES CONSCIOUSNESS...

THANK YOU VERY MUCH!

Humbly Submitted

MR. KAREEM GAINES

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street, SW  
Washington, DC 20554

Received & Inspected

JUL 30 2012

FCC Mail Room

BQ-0140 AA/61  
10745 Route 18  
Albion, PA 16475-0002

July 18, 2012

RE: PRISON PHONE COST EXPLOITATION

Greetings Mr. Chairman:

I am writing to you today with a most serious issue. For the past 21 years I have been forced to rely on letters, visits, and phone calls to maintain communication with my friends and family. The prison phone system has become expensive on my family and myself. It costs almost \$10.00 for 15 minutes to call my sister in Florida from Pennsylvania. Over \$5.00 for 15 minutes to call Pittsburgh from Albion (132 miles away). There are numerous long distance plans being offered by competitive phone companies that are more affordable for the prisoners and their families which we are not able to utilize.

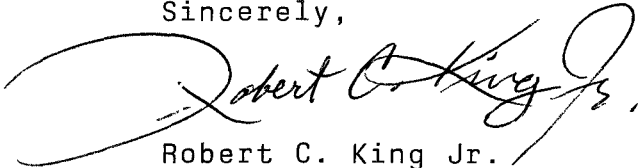
My wife has paid thousands of dollars on phone calls, a few times being charged twice for calls, hidden charges and fees being attached to her phone bill. Until now there hasn't been anyone we could voice our complaints to. The phone company is taking an unfair advantage of a captive audience, giving us no other option but to use their product, and charging exorbitant rates. When I purchase a phone card from the commissary here at the prison and place a call my wife has also been charged for that same call. One call, two people being charged for it. Some have said, "If you can't afford the phone calls stop making them." To which I have responded, "If prisoners do not communicate with family and their communities they will sever the ties they have to them. When they no longer share a common thread and concern

for their issues they tend to sympathize LESS with them. And less sympathy translates into a wide array of social issues. Prisoners need to be reconnected to society and their social responsibilities. Communication is the key to any relationship and needs to be better facilitated by the prisons, state, and telecommunications companies.

We appeal to you to step in and even the play field. If not for the incarcerated citizens who have committed offenses against the state and who are striving to regain "Citizen in Good Standing" status, then do it for the tens of thousands of tax paying citizens who truly rehabilitate prisoners with their spiritual, emotional, and financial support. Those citizens, like my wife, who hold us accountable and encourage us to be productive citizens. The very same people who foot the bill when we are released and few care to give us a chance to be productive, the same who continue to encourage us to stay the course even against adversities. These are the people I plead you protect against exploitative prison phone costs, the ones that are already volunteering as social workers, therapists, guidance counselors, financial aid agencies, and mentors for the State (free of charge).

May The Creator of the heavens and earth bring harmony to this and other related issues that divide incarcerated citizens from their brothers and sisters in the community at large.

Sincerely,

A handwritten signature in black ink that reads "Robert C. King Jr." with a large, sweeping flourish at the beginning.

Robert C. King Jr.  
(@ SCI-Albion, Albion, PA)

Re: CC Docket #96-128

Received & Inspected

JUL 30 2012

FCC Mail Room

Dear Chairman Genachowski:

I have been incarcerated within the Pennsylvania Department of corruption for the last 17 years. And as a result of the Departments continual practice of creating bi-lateral contracts with private companies, my phone cost is approximately \$15.00 for a 15 minute phone call to city that is only two hours away from my current facility.

The Law of contracts clearly indicate "that party not involved in or a signatory of the contract is not bound or obligated to the terms of that contract." I bring this up because staff of SCI. Albion will not allow us inmates to use the services of private carriers that our families patronize. For example: My daughter received a 1-814 number from Google.com to minimize the exorbitant cost of using the D.O.C.'s carrier, and after receiving approval from the institution to use this number - the number was blocked once staff realized that this number was a local number and my daughter lives in Ohio.

As a result of this, I cannot call my family at all because of the \$15.00 cost. My mother, who is 75 years old, is forced to block my collect calls because she <sup>is</sup> unable to afford the cost, is ailing because she feels that this makes her look like she doesn't care, but one phone call is the

②

deference between her being able to pay her phone bill and not. This practice of preying on the families of those incarcerated is cruel and illegal.

Correctional facilities are nonprofit agencies <sup>in</sup> Pa. law, who house a committed community of people for a duration of time set by a court of law. This population is a community under the direct care, custody and control of this nonprofit agency. So, any contracts they enter should not prey upon its community or afford it an undue enrichment. If it does and interferes with the free traffic in that article - you have a MONOPOLY.

1.) My daughter's free exercise of her constitutional rights were blocked - because I can't use the number she received directly for that purpose.

2.) The D.D.C. did this specifically to protect their own interest (Profit). [Counterclaim "NOTICE TO PRINCIPAL IS NOTICE TO AGENT AND NOTICE TO AGENT IS NOTICE TO PRINCIPAL."] So, they can't say they didn't know about this practice.

3.) Their actions ARE INTENDED TO CREATE AS MUCH REVENUE AS POSSIBLE FOR THE COMPANY FOR A GREATER KICKBACK. THIS IS EXTORTION OF ITS COMMITTEES AND THEIR FAMILIES.

DATE: 7/20/12

151 Anthony Johnson  
#CUOTED  
SCE, Albion  
10745 Route 18  
Albion, PA 16475

JUL 30 2012

FCC Mail Room

This is a public comment for the Wright's petition  
(cc docket# 916-128)

Hi, my name is Tasha Blackwell - 661554

My friend Johnny Elzebe has been putting Global  
tel on his cell phone since I've been locked  
up. I came to prison on May 9<sup>th</sup> 2012. He first  
put Global Tel on his cell phone on Mother's Day. He  
has to pay 10 or 11 dollars to put \$20.00 on his  
cell phone. I know it cost \$6 every two weeks  
can you help us to get a resolution on this thing  
Thank's Tasha

Chairman Tom W. Genachowski  
Federal Communications Commission  
Public Comments •  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Received & Inspected

JUL 30 2012

FCC Mail Room

Dear Chairman Genachowski,

This is a public comment for the Wright Petition (cc Document Docket # 99-128).  
I am incarcerated serving a life sentence with the possibility of parole. I have at least 18 years of time to serve on my minimum and my family and I have until now NOT been able to speak on the phone due to the phone system used by the Hawaii State Department of Public Safety.

I am sure that there is a way to unblock calls but the Hawaii Corrections employees either don't know of them or are ignorant of the process. I spent 2 years at the Oahu Community Corrections Center and Halawa Corrections Facility and during that time was able to make 1 initial call to my family at a rate of \$3 per minute. It was long distance collect to Washington state. The first call went through without issue. Subsequent calls always had the message, this number does not accept collect calls. After much hassle and research on the part of my family, it was determined by their carrier that the block was NOT on their end but it was done by the carrier used by the Public Safety Department. I tried numerous times to get the block removed through the inmate grievance process but the staff never looked into it simply stating each time it was my families fault.

I don't know what can be done if anything but inmates making out of state calls should be able to call their families with the same availability as the ones making local calls. Also the rate of 3.00 a minute is simply outrageous and places undue hardship on inmates and families.

Please do something about this as soon as possible.

Mathew Hangel

A6034539

1252 E. Arava Rd

Eloy, AZ 85131

Sincerely,

Mathew Hangel

*Mathew Hangel*



" THIS is A Public comment  
For The Wright Petition

CC Docket  
Received & Inspected #96-128

JUL 30 2012

FCC Mail Room

" Dear Chairman Genachowski "

I'm taking time to write to  
you on the matter of the  
Wright Petition. Mr. Genachowski,

Prison collect calls have  
become a major problem

for my sister + mother

because of the outstanding

rates. I PRAY that we

can make a change!!

Thomas Sneed

#1029269 P.O. Box 860

Oakwood, VA 24127

"This is a public comment for  
the Wright Petition (cc socket #96-128)"

Received & Inspected

JUL 30 2012 07/22/12

FCC Mail Room

"Dear Chairman Genachowski"

I've been in prison since 2006  
and my family has experienced nothing  
but financial stress due to the  
high cost of collect calls from  
me in prison. My mom isn't  
in the best of health and has  
no job. Please consider the  
Global-tel-link phone rates  
out of control and please make  
a change with this situation.

respectfully,

#1199733  
Michael W. Crawford  
Green Mountain Corr. Center  
Post Office Box 860  
Oakwood, Va, 24631

Received & Inspected

JUL 30 2012

FCC Mail Room

July 19, 2012

To: Chairman Julius Gelachowski

From: Adrian J. Toler #1169402  
P.O. Box 860  
Oakwood, VA 24631

Please refer to the enclosed  
concerning my: "Public  
comment for the Wright  
Petition @ docket #96-128"

Thanks

P.S. also 2 others enclosed, fear people  
whom are financially unable to  
pay for postage!!

"This is a public comment for the  
Weight Petition CC docket #96-128

"Dear Chairman Gerlachowski,"

Greetings Sir, I came to you  
concerning the prison phone call  
rates by Global-Telink. I'm housed  
at Federal Mountain Correctional Center in  
Dulles, VA and for the last 5  
years my family has had to  
financially deal with these  
ridiculous collect call phone rates  
which start at approximately \$1.75  
for just accepting the call, then  
approximately 30 cent for the first  
minute, and 20 something cent  
each additional minute to call  
Lynchburg, VA. My mother is  
56 years old and makes around  
\$1,000 approximately a month, paying  
for multiple calls from her and  
monthly takes away from her  
money to talk to me, her son  
whom is far from home serving  
a sentence of life without  
parole. Please help us  
lower prison collect calling  
thanks, a. Tolson #1169402

Received & Inspected

July 23, 2012

JUL 30 2012

FCC Mail Room

Johnstone Kane Stewart #200231

Thumb Correctional Facility

3225 John Conley Dr.

Lapeer, MI 48446

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12th Street SW  
Washington, DC 20554

Dear Chairman Genachowski:


"This is a public comment for the **Wright** Petition (CC Docket #96-128)." I would like to make a few key points regarding the petition by addressing it in the following manner:

During the 24-plus years that I have had to endure using the prisoner phone service to speak to, and stay in contact with, my loved ones, the financial burden on both them and myself has been "overwhelming".

The high cost; not commensurate with that of people in the "free-world" who communicate with each other via telephone, has crushed the ability for incarcerated people and their loved ones to stay in continued contact.

Rehabilitation through continued connection with family members and friends, has been touted by corrections professionals around the country as a valuable tool in reducing recidivism. However, many Department of Corrections' (DOC) are entering into contracts with prisoner phone companies who are willing to find "loop-holes" which will help generate additional funds that can be funneled into corrections budgets. (Usually a "tax" of some sort!) These funds are then used to "plug holes" in those budgets. A burden already assumed by the tax-payer! (It appears to be, essentially, a "double-dipping" scheme!)

By using monopolization tactics, these phone companies, in conjunction with DOC officials, aim their sights at prisoners and their families and target them because they (prisoners and their families) only have two (2) choices/options: Pay the exorbitant amount(s), or have no contact!

 name is Darryl and I'm a state inmate who is force to pay a high cost just to talk to my love one's, for 15 min I pay 12.00 a call and my mom and kids are sick. we are unable to afford these rates so I'm force to call every month and a half we inmate should have a say in what company they choose.

this is highway robbery, some one needs to step up and do something, why should I have to be punish and rob at the same time.

Received & Inspected

JUL 30 2012

FCC Mail Room

YOURS TRULY  
DARRYL LUCY  
GOD BLESS

7-20-12

- For many prisoners and their loved ones, phone service is the only means with which they can stay in meaningful, continued contact.

Many prisons are either too far, have stringent regulations on who and how many people can visit, or have days and times that just don't suit every schedule. Add to that illnesses which prevent travel and the high cost of gas--most prisoners come from poverty-stricken areas where even gas money for loved ones is a "luxury" (traveling just half-an-hour away is practically impossible!)--and the phone becomes not just a valuable commodity, but a lifeline!

I understand, as so many people do, that these high phone rates only affect a small segment of society. But make no mistake, they are an unnecessary burden, (no matter who they affect!)

The families and friends who would otherwise be able to stay in contact, at least a couple/few times a week, instead are limited to perhaps one weekly, one bi-weekly, or one monthly phone call! (Which has a time-limit of about 15 minutes!)

It should also be interesting to note that what should be a .04¢ a minute rate is pumped up to .192¢ for in-state (local) calls, and .263¢ a minute for interstate (out-of-state) calls! An increase of 480% - 658%! (Even higher rates occur in other states!) Again, these are profits that the DOC and phone companies keep!

The impact that these extremely high phone rates have had is immeasurable! Surely they have had an untold impact on the unity of family. And surely they have eroded the rehabilitative process! (Which poses the question: "What will just those two effects have on a prisoner reentering society?")

Please stop these unfair practices! Help end the "taking advantage of" those who cannot fend for themselves! Help give them a voice! Ensure fairer costs and fees for prisoner phone services!

Sincerely,

A handwritten signature in black ink that reads "Johnstone Kane Stewart". The signature is written in a cursive, flowing style with large, connected letters.

Johnstone Kane Stewart

Received & Inspected

JUL 30 2012

FCC Mail Room July 20, 2012

Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: This is a public comment for the Wright Petition (CC Docket #96-128)

Dear Chairman Genachowski:

The cost of the phone systems in our prisons far exceeds the costs of even the most expensive phone lines available in the free world. One of the purposes of allowing the phones in to the dorms is to increase family contact and support through long sentences. Yet, the rates are so high that families must choose between paying for groceries and medicine or contact with their loved ones. In most cases, those of us in the nation's prisons are left out in the cold.

In my case, I have had to deal with extremely limited contact through family emergencies including: my father's kidney cancer and treatment, my three year-old daughter's surgery, my sister's stroke, and several others. I was limited to what information I could receive in letters, as well as one 15 minute phone-call per week. At a cost of between 50¢ and \$1 per minute for an in-state call, this is just all that I can reasonably ask from my family.

These monopoly phone companies charge rates that would be considered usurious in any other situation. However, because they are dealing with society's "throw aways", nobody seems to care. And because of costs, even family members must learn to let go of their loved ones and leave them to the system. In short, if they



choose to care about someone in jail, they are punished financially by a private company that rakes in exorbitant profits each year. These are families that are often already working to scrape by on limited incomes, due to the loss of a wage earner. These rates punish the family, not the inmate.

My family is not alone in suffering financial hardships as a result of the excessively high rates charged by the monopoly phone company in my unit of incarceration. They are one family among thousands victimized by a company with no interest aside from profit, and no reason to consider lower rates, since they have no competition.

Please consider taking action to force these companies to bring their rates in line with those charged by phone companies in the world. Ask them to embrace modern technologies to expand the calling base to include the growing number of families with no land lines (who use only a mobile number). Most of all, demand that they stop punishing our families for the crimes that we have committed. I am the one who broke the law, not my four year-old daughter.

Thank you,



David Dunlap, #1641441  
Bartlett State Jail  
1018 Arnold Dr.  
Bartlett, TX 76511

This is a public comment for the Wright Petition (CC Docket # 96-128).

TO: Chairman Julius Genachowski

FROM: Chris Hopton #252152 • ASPC Exman/Rynning Unit 60120

PO Box 3100 • Florence, AZ 85132

Received & Inspected

JUL 30 2012

FCC Mail Room

The impact of the high cost of prison phone calls made through Securus directly inhibits the amount of time I can spend talking to my parents and family. Both parents are in severely poor health and it is uncertain if they will be alive when I am released in 5 1/2 years. My mother bears the brunt of the cost as I call her 1-2 or more times per week for 13-15 minutes. She is on a fixed income (social security) and the cost \$75.00-\$100.00 per month is outrageous as she is forced to do without other things because of this expense. My family is mostly in Texas.

That the Arizona Department of Corrections (A.D.O.C.) is engaging in a scheme of kickbacks to the tune of 53.7%, as reported in Prison Legal News (4/11), thus consciously profiting off of my family, is unconscionable and severely limits the positive effects this important family contact provides. I can only call my father once or twice a month because of the cost and the additional financial burden of sending me money on a monthly basis to meet nutritional, hygiene and clothing needs. It is completely cost prohibitive to call my sister, as her financial situation is burdened by epilepsy, a heart condition and chronic back pain. A one earner family with two children, the extra \$50.00-\$60.00 a month to be able to speak with me is not a burden she can afford. My brother found a cheaper rate for collect calls, however, after Securus caught on they restricted his phone number. After engaging the inmate phone troubleshooting system they told me that he MUST contact Securus. (See attached exhibit). In effect, ADOC and Securus were instructing a ~~free~~, law abiding citizen, in its monopolistic actions, that he MUST set up an account with Securus so they can properly rip him off and profit handsomely off of each phone call with his brother. To date I cannot call him as his financial situation has worsened and he cannot afford the exorbitant rates charged, as well as, transaction fees associated

with payment. As a 6.95 fee is charged for payment of funds to the account.

Further, the egregious rates charged for inmates to buy phone time through the other monopolistic scheme, (Keefe Commissary Network Sales) is excessive. Especially since my part time job in the library that pays 40¢ per hour is not adequate enough to allow me to buy phone time to call my two sons or any friends. As it is wholly unfair to burden them with the cost of these phone calls, accounts, fees with Securix. Thus closing a door of communication completely.

Phone calls are an important part of my rehabilitation and preparation to return to the community and is being hindered by the malicious conduct of Securix and ADOC. in their scheme of greed, habitual corruption which is tantamount to racketeering and should be recognized as such by the FCC and Federal Authorities. Mandating a particular company provide services in a free market system would be a form of Communism. Discrimination, against a create class of citizens (prisoner's families). Is this what the FCC chooses to condone? We already know the state government condones it, as they are profiting from these practices. Are these profits taxed? This is an obviously predatory scheme upon all inmates and their families right to choose their own low cost, long distance, collect call provider. This choice should not be taken away by any company, institution or state. This is extortion!

I would strongly suggest this practice, scheme, kickbacks be closely scrutinized by the FCC to determine what laws of commerce and unfair predatory business practices are being utilized. As it is in the public interest, the interest of inmates and their families who are also paying a steep price for their loved one's incarceration. A price or fine not authorized by law that is in no way reasonable or fair. I thank you in advance for scrupulously investigating the practices of the companies and states involved in this egregious behavior.

Respectfully, Chris ~~Hopton~~

JUL 01 2011

ARIZONA DEPARTMENT OF CORRECTIONS

Inmate Telephone System - Trouble Report

NOTE This form is to be completed and forwarded to the Telephone System Administrator.

ASPC - EYMAN/RYNNING 6-D-218

Inmate Name (Last, First MI.) <b>HOPTON, CHRIS W</b>	ADC Number <b>252152</b>	Date <b>6/27/11</b>
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Institution/Unit Housing Assignment <b>RYNNING 6 D 218</b>	Telephone No. Called <b>(254) 876-2023</b>	Time Called <b>1:24</b>	<input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Date Called <b>6/27/11</b>
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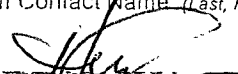
(U Check the Error Message Received)

<input type="checkbox"/> Please Try Again Later	<input type="checkbox"/> Call Cannot Be Completed As Dialed
<input type="checkbox"/> Collect Calls Are Not Allowed	<input type="checkbox"/> Call Limit Has Been Reached
	<input checked="" type="checkbox"/> Other <b>RESTRICTED</b>

Location of Telephone Used  
**6 D**

Explanation of Trouble (Be Specific, Include Details, Other Numbers, etc.) **RON TURNER**  
**I CHANGED MY BROTHER'S PHONE NUMBER AND ADDRESS MAY 16, 2011. I AM NOT ABLE TO CONNECT AND I HAVE NOT RECEIVED CONFIRMATION OF THIS CHANGE.**

RECEIVED BY:

Staff Contact Name (Last, First MI.) 	Staff Initials <b>MT</b>	Telephone Extension No.	Date <b>7/1/11</b>
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TO BE COMPLETED BY THE SYSTEM ADMINISTRATOR

Resolution of Trouble/Concern (Check U all those that apply)

**The number has been changed, but it is restricted they will have to call 1800 844-6591 to have it fixed.**

<input type="checkbox"/> ADC number is not in system/File not found. Submit a 10 list.	<input type="checkbox"/> U S West	<input type="checkbox"/> ATT	<input type="checkbox"/> Called Party	<input type="checkbox"/> Complex Investigations
<input type="checkbox"/> Phone number not on approved list				
<input type="checkbox"/> Phone number is rotary dial System adjusted for this number.				
<input type="checkbox"/> File located Moved from previous unit to current unit				
<input type="checkbox"/> Changes to existing numbers or lists require staff approval and verification				
<input type="checkbox"/> System problem. Trouble reported to	<input type="checkbox"/> U S. West	<input type="checkbox"/> ATT	<input type="checkbox"/> T-Netix	<input type="checkbox"/> Dictaphone
<input type="checkbox"/> Other _____				

System Administrator's Name (Last, First, MI.)	System Administrator's Signature	Date Resolved
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# ARIZONA DEPARTMENT OF CORRECTIONS

## Inmate Telephone System - Trouble Report

NOTE: This form is to be completed and forwarded to the Telephone System Administrator.

ASPC -  
LID 218 EYMAN

Inmate Name (Last, First M.I.) HOPKIN, CHRIS W	ADC Number 252152	Date 2/28/12
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Institution/Unit Housing Assignment RYNNING 6-D-218	Telephone No. Called (254) 876-2023	Time Called 4:40	<input type="checkbox"/> AM <input checked="" type="checkbox"/> PM	Date Called 2/28/12
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Check the Error Message Received

<input type="checkbox"/> Please Try Again Later	<input type="checkbox"/> Call Cannot Be Completed As Dialed
<input type="checkbox"/> Collect Calls Are Not Allowed	<input type="checkbox"/> Call Limit Has Been Reached
	<input checked="" type="checkbox"/> Other <u>RESTRICTED</u>

Location of Telephone Used  
6 D

Explanation of Trouble (Be Specific, Include Details, Other Numbers, etc)

FROM JUNE 2011 TO NOVEMBER 2011 I WAS ABLE TO CALL MY BROTHER AT 254-876-2023. THEN IT CAME UP AS RESTRICTED. MY BROTHER HAS CONTACTED AT&T AND THEY SAID THERE WAS NOTHING ON THEIR END TO PROHIBIT PLACING COLLECT CALLS TO HIS NUMBER. PLEASE RESOLVE.

RECEIVED BY:

Staff Contact Name (Last, First M.I.) 	Staff Initials 	Telephone Extension No.	Date
---	--------------------	-------------------------	------

----- TO BE COMPLETED BY THE SYSTEM ADMINISTRATOR -----

Resolution of Trouble/Concern (Check  all those that apply)

ADC number is not in system/File not found. Submit a 10 list.

Phone number not on approved list.

Phone number blocked by:  U.S. West  ATT  Called Party  Complex Investigations

Phone number is rotary dial. System adjusted for this number.

File located. Moved from previous unit to current unit.

Changes to existing numbers or lists require staff approval and verification.

System problem. Trouble reported to:  U.S. West  ATT  T-Netix  Dictaphone

Other He must call 1866-546-8917

RESOLVE?

System Administrator's Name (Last, First, M.I.)	System Administrator's Signature	Date Resolved
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ARIZONA DEPARTMENT OF CORRECTIONS

For distribution: Copy of corresponding Inmate Letter must be attached to this response.

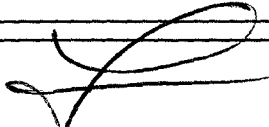
Inmate Letter Response

Inmate Name (Last, First MI) <b>Hopton</b>	ADC Number <b>252152</b>
Institution/Unit ASCP-EYMAN-RYNNING	

From COII FRANCISCO	Location Visitation
------------------------	------------------------

Recently, Securus Correctional Billing Services has sent out information to all customers requesting them to call 1-866-546-8917 to update billing information.

If they have not done this their number has been RESTRICTED. Your friends and family must call Securus Correctional Billing Services at 1-866-546-8917 to update information before the restriction will be lifted. This number will direct them to a customer service representative and has been established specifically for Arizona Department of Corrections customers to update this information.

Staff Signature 	Date 03/13/2012
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From: Curtis L. Ferguson #168895

Received & Inspected

JUL 30 2012

To: Chairman Benachowski

FCC Mail Room

7-21-12

Greeting Chairman Benachowski,

This is a public comment for the Wright  
petition (cc Docket no. 96-128). The high  
cost of prison phone calls have made all of  
my family members not to except any prison  
phone calls. This have devastated me and  
impact my family. So now what ever money  
they send or money = work for. It's always  
A choice between my stomach and money on  
the phone. This shouldn't be a choice. The  
state have cut back so far, and the pay have  
not went up since 86, while everything else  
continue to go up. help please

Sincerely yours  
Curtis L. Ferguson

MICHIGAN DEPARTMENT OF CORRECTIONS  
PRISONER STATIONARY

CS-J-110 4/90  
4825-5110

TO:  
NAME  
Dear Chairman Genachowski  
NO. AND STREET OR P.R.  
CITY STATE ZIP

FROM:  
NAME STEVEN R. Richardson  
NO. #271173 LOCK AB-8  
INSTITUTION T.C.F. DATE 7-22-2012

IN CORRESPONDENCE, USE NAME AND NUMBER ON YOUR LETTER AND ENVELOPE

I'm writing you this letter in hopes that you could assist us with the phone issue,

this is a public comment for the wright petition Cockett no. 96-028, the impact have cause me contact with my wife and children. the high cost of prison phone ~~calls~~ continue to discouraged my self and my family. anything you could do to lower the cost. it would truly be appreciated and needed. my children is At the tender age to where they need my Advise. the phone calls will help out alot!

Steven Richardson  
Respectfully yours



Received & Inspected

JUL 30 2012

FCC Mail Room

.. CHARLES E. Zellers, SR., #1036758  
.. Buckingham Correctional Center; B1-113-B  
.. P.O. Box 430  
.. Dillwyn, VA 23936

Re: Wright Petition CC Docket #  
96-128

July 23, 2012

.. DEAR CHAIRMAN GENACHOWSKI:

.. I hope my letter  
.. finds you in the very best of health and happiness. For,  
.. me, well I'm OK in this place for now. I have been  
.. in Virginia Prisons for over twenty years because they  
.. will not grant me Parole and the once a month phone  
.. calls really hurt my Family Financially and I have lost,  
.. Cousins, Aunts, Uncles, Great Aunts & Uncles and Grandparents,  
.. that I only wish I could have talked to them before  
.. they passed on. To just say I'm sorry for not being  
.. there or to say "I love them". My parents are on  
.. a fixed income and the doctors just gave my Father  
.. six months to live if the Chemo does not get rid  
.. of his Cancer. I wish I could talk to him day  
.. and night to tell him how much I love and miss him,  
.. but they could not pay the phone bill, I only live an hour  
.. and a half from them. It should be local but it is not. My  
.. sister is serving three years in the Piedmont Regional  
.. Jail in Farmville, VA 23901 - POB 388 (Cynthia Settle)  
.. and she can not call home at all. My oldest son is  
.. there serving a year too. Neither will be able  
.. to talk to Dad within the next six months

because Mom SAID each one of their fifteen minute calls cost her twenty-five dollars each. My calls cost her almost eight dollars for a twenty minute call. That is expensive on a Fixed income. A lot of people can't talk to their family or friends because they have cell phones and prison won't let inmates call cell phones. This price gouging of our family and friends should be changed. We should be able to call whoever we want all long as that person approves for us to call them collect or prepaid. I know Virginia would rather let schools fall down and everything else rather than grant parole to the six thousand old law prisoners left in Virginia.

Thanks for listening Chairman Gensickowski. I PRAY my sister and I will be able to afford to talk to my dying father before it is too late. I hope my son Charles, Junior can too.

Thanks Again,  
Respectfully requested,

Charles E. Zeller, Jr.

Received & Inspected

JUL 30 2012

FCC Mail Room

July 20, 2012

To: Chairman Julius Genachowski  
Federal Communications Commission  
Public Comments  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

From: Darren L Powell  
Barnes County Corrections  
491 2<sup>nd</sup> Ave NW  
Valley City, ND 58072

This is a public comment for the Wright Petition (CC Docket # 96-128)

Greetings:

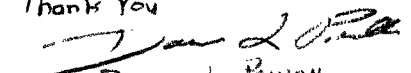
I am writing this in regards to the outrageous charges that me and my family must pay in order to speak to one another. I'm currently incarcerated in Barnes County Jail, located in Valley City North Dakota. A very small jail with a very high rate for phone calls.

The jail goes through a phone service called "Reliance". A 20 minute phone card cost 10<sup>00</sup>, 50¢ a minute, if you call and no answer it takes a minute away, dont matter if a machine picks up or not it still charges a minute. I've had minutes vanish when just checking to see how many minutes I've had left. Spoke with them and no action was taken.

There is also the option of having a prepaid account set up with a minimum of \$35<sup>00</sup> to start. A local call cost 2.95 for 15 minutes, long distance is 3.00<sup>00</sup> surcharge and 37¢ a minute. There's times you connect and it at even 2 minutes into the call you get disconnected, but yet charged for the full call.

We spend approx 500<sup>00</sup> dollars or more a month just to talk to each other. I think that is very outrageous. Its a big money scam. Its taking advantage of people in a bad situation. It would be nice to see these rates drop to a REASONABLE rate.

Thank You

  
Darren L Powell

Received & Inspected 7-22-12

JUL 30 2012

FCC Mail Room

Dear Chairman, Genachowski

The rate of which I have to pay to keep in touch with my family & loved ones is far too expensive for me to afford. It costs me \$ 5.47 to call from Somerset, Pa to my hometown of Philadelphia, Pa. And it has caused me a very deep strain on my relationship with my fiancé and children as well, so I truly hope that you can at least make an attempt to rectify this wrong doing of inmates in our state prisons.

Thank You

Theodore J. Whitehead

Re: Phone Justice Campaign  
Wright Petition (CC Docket # 96-128)

